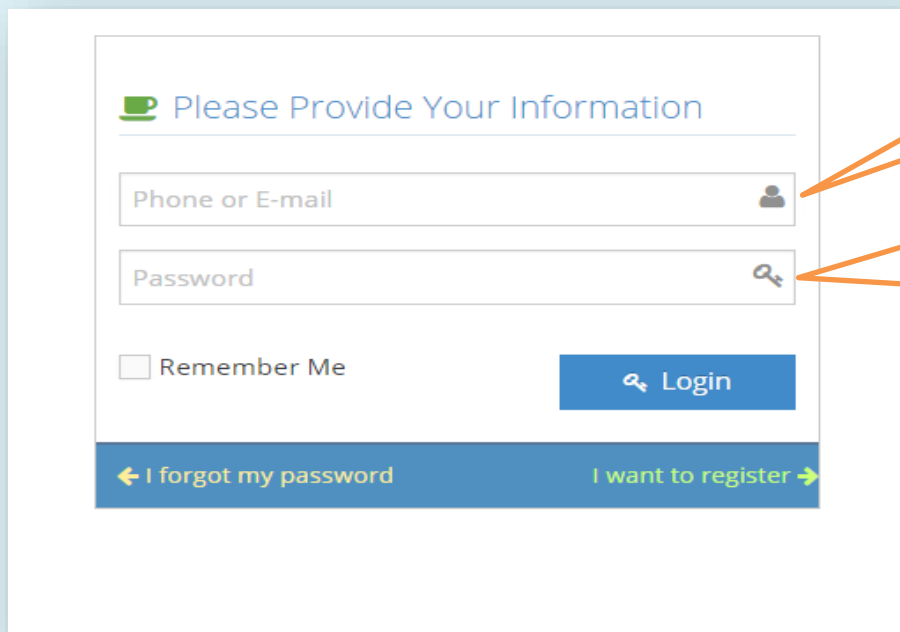


User Manual for Logging into the portal

Login

If you have created an account or you are already registered in the portal, then you can login with the correct Username and Password.

The following interface shows the login process:



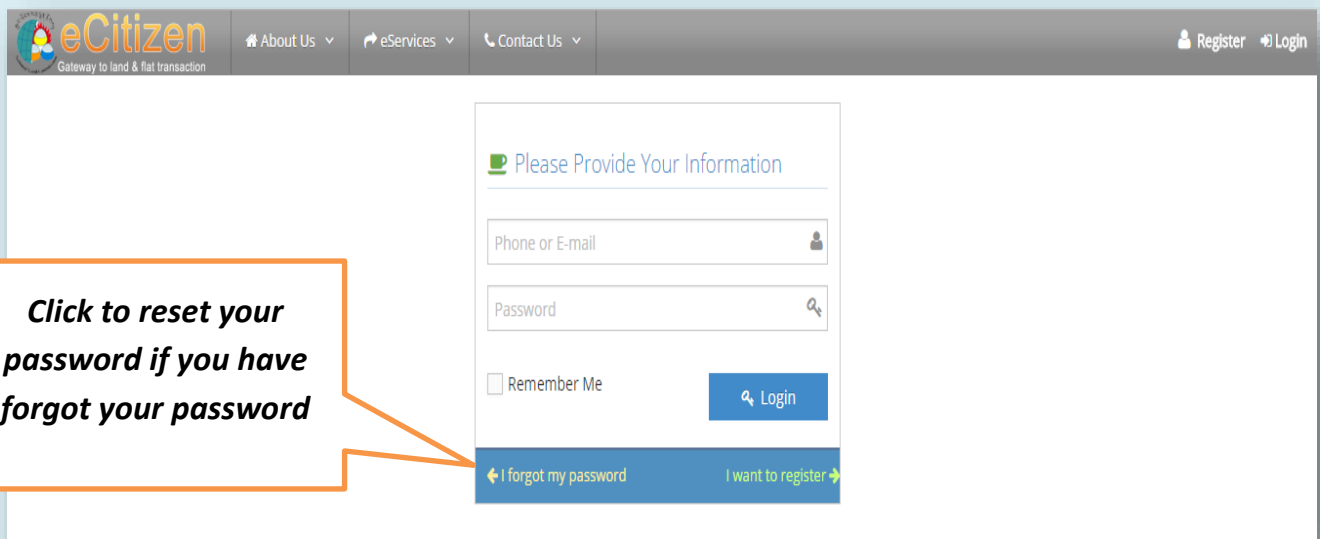
The screenshot shows a login form titled "Please Provide Your Information". It contains two input fields: "Phone or E-mail" and "Password". Below the fields is a checkbox labeled "Remember Me" and a blue "Login" button. At the bottom of the form are two links: "I forgot my password" (with a left arrow) and "I want to register" (with a right arrow).

Username: Your email or mobile number provided during registration

Password received in your email.

Forgot Password:

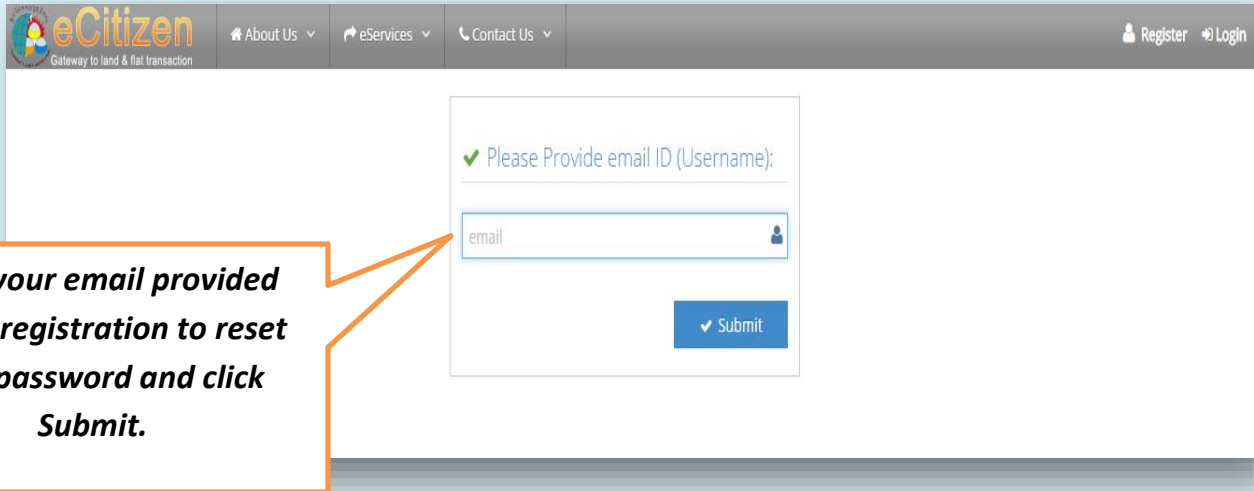
If you have forgot your "Password", the click on the "Forgot my password".



The screenshot shows the eCitizen portal header with the logo and navigation links: "About Us", "eServices", and "Contact Us". On the right, there are "Register" and "Login" links. The main content area displays the login form from the previous image. A callout box with an orange border points to the "I forgot my password" link, containing the text: "Click to reset your password if you have forgot your password".

When you press on “Forgot my password”, then you will get a field where you have to enter your email address. You should enter your valid Email address provided during registration.

After submitting, your new password will be sent to your email address.



Enter your email provided during registration to reset your password and click Submit.